# Information for all other parties involved in this incident with our driver

We note that you have been involved in an incident with a QBE Policyholder. If the accident was the fault of the QBE Policyholder, we would like to offer our services to ensure you get the best possible outcome, quickly.

It is a legal duty of you and your representatives (your insurer, solicitors, hire, repair or claims management company) to keep your losses to a minimum.

You should read the information overleaf as it is provided for your benefit.

## Next steps:

**Please call QBE immediately** on **01484 912005** with our policyholder and/or our driver's details (filled in overleaf) **Lines are open 24/7, 365 days per year.**

We will arrange a **free replacement same group vehicle** whilst yours is off the road - you don't need to worry as we will cover the cost of the hire, details of which are available on request.

We will **collect your damaged vehicle, repair it and re-deliver to your door**, or if it is beyond economical repair we will arrange for an assessor to inspect your vehicle and pay the write off value.

**You won't be out of pocket at any stage**, and there are no forms to fill - just phone us once and we'll do the rest. You won't have any excess to pay and no loss of No Claims Bonus.

To set the wheels in motion for a swift resolution from this incident or if you have any queries about the nature of this offer, **please call QBE immediately**.

**N.B. All correspondence in relation to this incident should be directed in writing to our Insurance Company who are:**

**QBE Insurance (Europe) Ltd,**
c/o FMG, Broad Lea House,
Dyson Wood Way,
Bradley Business Park,
Huddersfield, HD2 1GZ
T: 01484 912005.

**Data Privacy Notice**
Any personal data provided to the insurer will be processed in compliance with all applicable laws and regulations and in accordance with the privacy notice which can be found at https://qbeeurope.com/privacy-policy/. Alternatively you may contact the insurer's Data Protection Officer to request a copy of the full privacy notice by email: dpo@uk.qbe.com or by writing to: the Data Protection Officer, QBE European Operations, 30 Fenchurch Street, London EC3M 3BD.

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QBE

**SHEET 2**

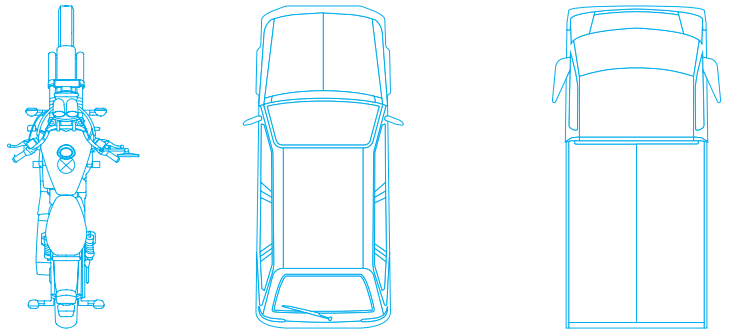
# Vehicle Incident Details Form

QBE Policyholder to complete all details and retain this part (sheet 2). The incident must be reported to QBE Insurance immediately

Please call: **0808 100 8181**

| | |
|---|---|
| Driver name | |
| Collision date | |
| Collision time | |
| Collision location | |
| Weather conditions | |
| Please record any details of the incident that may assist with our enquiries and take photographs if safe to do so | |

Please indicate point of impact to the Third Party vehicle with an X.



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# Road Traffic Incident Particulars

QBE Policyholder to complete all details and retain this part (sheet 2). The incident must be reported to QBE Insurance immediately.

| | |
|---|---|
| Third party name | |
| Third party email address | |
| Third party telephone number | |
| Third party mobile number | |
| Third party vehicle registration | |
| Third party vehicle make/model | |
| Third party address | |
| Number of passengers in third party vehicle | |
| Third party insurer name | |
| Third party policy number | |

| | |
|---|---|
| Police crime reference | |
| Police officer name | |
| Police officer collar number | |

| | |
|---|---|
| Witness name | |
| Witness telephone | |
| Witness vehicle registration | |
| Witness address | |

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**SHEET 1**

# Road Traffic Incident Particulars

QBE Policyholder to complete all details and hand this part (sheet 1) to the third party immediately.

| | |
|---|---|
| Policyholder | Breheny Group Ltd & Subsidiary Companies |
| Policy number | Y153615FLT01 |
| QBE insured driver name | |
| Line manager | |
| QBE insured vehicle registration | |
| QBE insured vehicle make/model | |

| | |
|---|---|
| Number of passengers in QBE vehicle | |
| Collision date | |
| Collision time | |
| Collision location | |

| | |
|---|---|
| Damage to QBE insured vehicle | |
| Additional comments (if required) | |

The details are for information only – the driver does not admit liability.

The QBE insured driver will report the incident to our supplier immediately following the collision.

If the incident is deemed to be the QBE insured driver's fault our supplier will try to contact you to offer assistance. However, to avoid any unnecessary delay, please feel free to call our offices immediately for assistance on **01484 912005**.

QBE