

# QUALITY POLICY



Brehehy Civil Engineering Limited is committed to operating an effective Quality Management System certified to ISO 9001, which is appropriate to its activities and to manage risk and support opportunities

This policy provides a framework to allow us to establish and review our quality objectives, evaluate customer satisfaction and enhance our services for all interested parties and to continually improve the effectiveness of our Quality Management System in line with the Company's strategy and direction.

We are committed to ensuring this through:

- Continually improving all quality related business systems by using the process approach and by the analysis of risk to the business, customer and interested parties;
- Setting clear quality objectives based on the requirements of customers and interested parties and monitor progress towards their successful achievement to ensure that they drive continual improvement;
- By understanding and satisfying the needs of our customers and interested parties who may be effected by the Company;
- Where evidence of risk is found, the company will implement appropriate corrective action to manage the risk to acceptable levels;
- To understand and meet our compliance obligations, including relevant industry, legal and regulatory codes of practice;
- Providing appropriate resources for learning and development training ensures that our employees are responsible, accountable and customer focused in everything that they do to deliver innovative and commercially attractive solutions to our customers;
- Undertaking continuous monitoring and improvement of the Company's management processes;
- Undertake regular reviews of this policy.

Our senior management team will demonstrate leadership to engage and involve employees at all levels, and relevant interested parties, in the quality management system. Line management have a responsibility to ensure implementation and compliance at a local level.

We are committed to maintaining ISO 9001 certification.

Brehehy Civil Engineering will use appropriate national and international standards, certification, award schemes and excellence and improvement tools to help satisfy customers and achieve business objectives.

Brehehy Civil Engineering will control, assess and monitor changes to confirm the desired effect is achieved in all aspects of business activities and performance

This Policy is to be reviewed at least annually.

**John Brehehy – Chairman**

**4<sup>th</sup> January 2024**

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